



Victor Gtz <vmgtz36@gmail.com>

Clarification of your CBSA Privacy Act Request P-2026-19181 / JBITS

Bitsene, Jonathan <Jonathan.Bitsene@cbsa-asfc.gc.ca>
Para: "vmgtz36@gmail.com" <vmgtz36@gmail.com>

22 de abril de 2026 a las 10:00 a.m.

Dear Victor Manuel Gutierrez Verduzco:

We acknowledge receipt of your Privacy Act request. Your request reads:

I request all personal information held by CBSA relating to me, GUTIERREZ VERDUZCO, Victor Manuel (UCI 11-5347-7808), for the period March 20-24, 2026. I arrived at YUL Montreal-Trudeau airport on March 20, 2026 (flight AC925 from Mexico) with my former spouse and minor child to seek refugee protection. I was processed at the port of entry, found inadmissible under s.44(1) IRPA, detained, and transferred to the Immigration Holding Centre (IRC) in Laval. I was released on March 24, 2026 following a detention review before Member Yves Dumoulin.

Specifically, I request:

1. All CCTV, surveillance footage, and audio/video recordings in their entirety from YUL airport for March 20-21, 2026, covering all areas where I was present including but not limited to: primary inspection, secondary examination and interview rooms, waiting and holding areas, hallways, corridors, cells, and any common areas. Complete, continuous, uninterrupted recordings.
2. All documents, reports, forms, notes, and communications related to my case for the period March 20-24, 2026, including but not limited to: the s.44(1) inadmissibility report, officer reports (M-1, C-1, BSF561 or otherwise), GCMS notes and system entries, IMM forms (IMM-5317, IMM-5480, IMM-1282), withdrawal or consent forms, detention records from IRC Laval (intake, incident reports), internal communications between CBSA officers (emails, memos, notes), port of entry processing records (officer notes, interview notes), and documents referencing interpreter services.
3. Travel history records (entry and exit) for the date range specified.
4. Any other records containing my personal information for this period not covered above. DOB: 1985-09-28

Unfortunately, we are unable to process your request at this time, as we require additional information. Please provide our office with the following:

As the video files are complex we require clarification on a few items before we can reasonably process your request. Please note the following details:

- What is there a specific timeframe of the incident? This must include date and time. Even an estimation on the hour is essential. The timeframe must be under 3 hours depending on your situation.
- Please note that CCTV footage does NOT include audio.
- It is important to note that under Section 26 of the Privacy Act or Section 19(1) of the Access to Information Act, we must exempt/redact the footage of any individuals other than the requester if we do not have their consent. This includes other members of the public as well as Border Service Officers. Therefore, the members of the public and Border Service Officers are blacked out in the video. This also means that if a Border Service Officer is close to the client in the footage the client often is slightly redacted out of the footage.

Given the above information would you like to continue with your request?

Please be advised that your request will remain on hold until we receive the necessary information. We will keep your file in abeyance for 30 days. Should you not communicate with our office we will consider your request as abandoned.

The Canada Border Services Agency is committed to assist you with your request and will ensure that every reasonable effort is made to help you receive a complete, accurate and timely response. More information about the Principles for Assisting Applicants is available on our website, <http://www.cbsa.gc.ca/agency-agence/reports-rapports/pia-efvp/atip-aijrp/menu-eng.html#s03>

Should you have any questions concerning your request, please do not hesitate to contact the undersigned at or by email at jonathan.bitsene@cbsa-asfc.gc.ca, using our file number as a reference.

Note that we recommend you send personal information through regular mail or courier, as email and fax transmissions are not secure unless they are encrypted and password protected.

16/6/26, 12:31 p.m.

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Yours truly,

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